



**Safety First:  
Top of Your Board's Agenda**

# SUMMIT

Tuesday 7<sup>th</sup> October 2008  
Harrogate International Centre



listening to patients,  
speaking up for change

“AS THE PATIENT SAFETY LEADS ON YOUR BOARD, THIS CONFERENCE HAS BEEN SPECIFICALLY DESIGNED FOR YOU.”

“IT CONTINUES THE ONGOING WORK OF THE PATIENTS ASSOCIATION TO ENSURE PATIENTS ARE TREATED IN A SAFE ENVIRONMENT, AND IS INTENDED TO PROVIDE DELEGATES WITH FULL COVERAGE OF ALL ASPECTS OF THEIR RESPONSIBILITIES AS NHS LEADERS.

WE ARE PLEASED TO SUPPORT IT AND LOOK FORWARD TO MEETING YOU THERE.”

**Lord Darzi of Denham,**  
Parliamentary Under Secretary

**Andrea Sutcliffe,**  
Chief Executive, Appointments Commission

**Anna Walker,**  
Chief Executive, Healthcare Commission

## ATTENTION

ALL PATIENT SAFETY LEADS:

- Chairs of Trusts & PCTs
- Chief Executives
- Non-Executive Directors
- Directors of Finance
- Directors of Nursing
- Directors of Commissioning
- Overview and Scrutiny Committee members
- PECs members

FEEDBACK FROM PREVIOUS SUMMITS:

“The speakers we needed to hear”

“Clear and comprehensive Information”

“Gave us the real focus – the patient”

In association with the  
Association for Perioperative Practice



Supported by:



# PROGRAMME



Tuesday 7th October 2008

8.45am onwards	Registration And Exhibition Viewing	
9.30am	Welcome And Introduction	<b>Claire Rayner</b> , President, Patients Association <b>Jane Reid</b> , President, AfPP
9.40am	<b>Setting The Scene:</b> Case Studies From The NHS	Patients and their experiences of the NHS
9.50am	<b>Safety Through The Eyes Of A Surgeon:</b> The Whole Team Approach	<b>Lord Darzi of Denham</b> Parliamentary Under Secretary of State Department of Health
10.10am	<b>Prioritising Patient Safety In Your Trust:</b> Learning From Across The NHS	<b>Anna Walker</b> Chief Executive, Healthcare Commission
10.30am	<b>Quality Is The Only Approach</b>	<b>Stephen Ramsden</b> Chief Executive, Luton & Dunstable NHS Trust
10.50am	Q&A	Chaired by <b>Lynn Faulds Wood</b> Vice President, Patients Association (invited)
11.10am	Coffee Break	
11.30am	<b>Clinical Awareness:</b> What Non-Executives Need To Know	<b>Sir Liam Donaldson</b> Chief Medical Officer, Department of Health
11.50am	<b>Using All The Weapons In Your Armoury</b>	<b>Martin Fletcher</b> Chief Executive, National Patient Safety Agency
12.10pm	Q&A	Chaired by <b>Lynn Faulds Wood</b> Vice President, Patients Association (invited)
12.30pm	<b>Prioritising Safety - How Can Your Trust Improve?:</b> Safety Masterclass	Healthcare Commission
1.00pm	Networking Lunch And Exhibition Viewing	
2.30pm	<b>Why?</b>	<b>Chair</b> , Patients Association
2.50pm	<b>Patient Safety:</b> How Can Non-Executives Make A Difference?	<b>Andrea Sutcliffe</b> Chief Executive, Appointments Commission
3.10pm	<b>Why You Can't Afford To Ignore Quality &amp; Safety</b>	<b>Karen Taylor</b> Director, Health Value for Money Audit National Audit Office
3.30pm	<b>The Reality Of Accountability</b>	A Non-Executive Director
3.50pm	<b>Lessons From Pittsburgh Regional Health Initiative</b>	<b>Karen Wolk Feinstein</b> President & Chief Executive Officer Pittsburgh Regional Health Initiative
4.15pm	Q&A	Chaired by <b>Lynn Faulds Wood</b> Vice President, Patients Association (invited)
4.35pm	<b>100 Day Challenge To Board Trusts</b>	
4.45pm	Close	

# REGISTRATION FORM

Registration is being handled by AfPP on behalf of the Patients Association

Please complete all sections of the registration form in **CAPITAL LETTERS** and return it to AfPP Ltd, Daisy Ayris House, 6 Grove Park Court, Harrogate HG1 4DP. Please contact the Events Team on 01423 856 561 or at [luisa.prentice@afpp.org.uk](mailto:luisa.prentice@afpp.org.uk) with any enquiries you may have.

Closing date for postal applications is 22nd September 2008  
Sections marked \* are compulsory as the information will be used to produce your badge giving you access to the conference sessions.

## Your Contact Details

* Name:	
* Job Title:	
* Organisation:	
* Address:	
* Postcode:	
* Telephone:	
* Email:	
Mobile:	

## Additional Attendant(s) Details

(from the same organisation)

* Name:	
* Job Title:	
* Email:	
* Name:	
* Job Title:	
* Email:	
* Name:	
* Job Title:	
* Email:	

## Ticket Requirements

### NHS Organisations


Tickets @ £200.00 +VAT (£235.00)

Total £







### Private Organisations


Tickets @ £295.00 +VAT (£346.63)

Total £







### NGO's & Charities


Tickets @ £189.00 +VAT (£222.08)

Total £







Please state any special needs that AfPP staff may be able to help you with (e.g. mobility or diet):

## Payment

### Cheque (payable to AfPP Ltd)

A cheque for £       .   is enclosed

### Invoice (pre-registration only)

Please send an invoice for £       .

to:

Purchase order number (compulsory):

### BACS

(Sort Code 53-50-21, Account No. 67177379)

Please send your BACS remittance form as confirmation of payment

### Accommodation Bookings

[admin@reservation-highway.co.uk](mailto:admin@reservation-highway.co.uk)

### Credit/Debit Card

Please debit my Visa / Mastercard / Switch / Maestro

Card holder's name:

Card Number:

Last 3 digits of security number:

Issue no. (Switch only):

Valid from:  /  /  To:  /  /

Signature:

Card billing address (if different from above):

<input type="text"/>
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**Payment:** Payment must be made in full in pounds sterling either by cheque, euro cheque, banker's order (drawn on a UK Bank) and made payable to AfPP Ltd. Transfers may be made to NatWest Bank, Harrogate Branch, PO Box 43 Cambridge Crescent, HG1 1PJ, Bank code 53 50 21 Account No 67177379

**Cancellation:** Notice of cancellation should be made in writing to AfPP, only written cancellations will be accepted. Cancellation of a delegate place booked and received 20 days before the event (i.e. 16th September) will receive a full refund less a 25% handling fee. Cancellations after 17th September will receive no refund.

**Data Protection:** AfPP does not sell or rent your personal information to others. Your details will be added to the AfPP database in order to process your request and so that you can be kept up to date with relevant details of our services.

If you do not wish to receive further information from AfPP whether by post, telephone or e-mail, tick the box.

For over 40 years, the Patients Association has listened to patients and spoken up for change. It is independent of government, but works with government, its agencies, and a broad range of individuals and organisations involved in healthcare to improve health services. The Patients Association's core beliefs are equitable access to high quality healthcare regardless of postcode, accurate and independent information for patients, and involvement in decision making as a right.

Because of what patients and staff were telling us we began to examine infection control in some detail from 2000:

2000	<b>Hospital Acquired Infection and the Re-use of Medical Devices</b> - the Department of Health responded with new policy and investment.	<b>Clean Hospital Summit</b> was held, with delegates and speakers from government agencies, clinical staff, NHS providers and of course patients. The Summit also offered delegates solutions via an exhibition of more than 50 suppliers of all types of infection control equipment. The Summit concluded with the 100 Day Challenge to which delegates signed up and promised to report back within 100 days on improvements made.
2001	<b>"The Decontamination of Surgical Instruments: A Survey of Hospital Staff in the UK"</b> designed to assess the progress of Health Service Circular 2000/032.	
2002	<b>"Infection Control and Medical Device Decontamination – A Survey of Strategic Health Authorities."</b> This work was a collaboration with the Infection Control Nurses Association (ICNA), the Institute of Sterile Services Management (ISSM) and the Association for Perioperative Practice (AfPP).	<b>2005</b> A second event: <b>Cleaner Hospitals, Safer Healthcare</b> had the addition of the first Patients Association Awards recognising the best in healthcare practice, innovation and personal commitment to patients. Sir Ian Carruthers, then NHS Acting Chief Executive speaking at the Summit said: "I thank the Patients Association for the pressure they put on us to keep improving standards. Long may they continue."
2004	<b>"Infection Control and Medical Devices"</b> surveyed infection control staff, consultant microbiologists and senior clinical nurses and found worrying levels of sterilisation and decontamination hygiene. This report was the first time an examination of patient involvement was included in the subject.	
2005	<b>"Tracking Medical Devices and the Implications for Patient Safety – a survey of hospital practices and opinions"</b> was a collaboration with the Institute for Decontamination Sciences (IDSc), Infection Control Nurses Association (ICNA) and the Association for Perioperative Practice (AfPP) and revealed the lack of staff confidence in the level of decontamination in their trust. By 2005, the growing public concern and media coverage about infection control convinced the Patients Association of the need to expand the campaign. The first	<b>2006</b> <b>"Infection Control - Is it only Skin Deep?"</b> revealed a lack of training, budget cuts, ignorance of best practice and the fact that more than 90% of staff spent clinical time reassuring patients about the risk of acquiring infection.
		<b>2008</b> <b>"Preventing Infection on the Frontline – a survey of NHS staff"</b> confirmed little improvement and in some cases things were worse. Staff remained unaware of guidance, despite new legal sanctions, resulting in another postcode lottery. There were scathing comments about the role of Strategic Health Authorities.